



Buell
AMERICAN MOTORCYCLES

TO ORDER FAX: 1-800-892-9651

How to Find Tools and Equipment

You have four ways to find the items you need:

- ◆ **BY TYPE OF SERVICE TOOLS AND EQUIPMENT (i.e. Diagnostics, Lifting Equipment, etc.)**
Go to page VII for a listing of the catalog sections and the type of tools and equipment found within each section.
- ◆ **BY TOOL OR EQUIPMENT DESCRIPTION:**
Refer to the A – Z Product Index in Section 7 for a detailed alphabetical listing of all tools and equipment in the catalog.
- ◆ **BY MODEL NUMBER:**
Use the Tool and Equipment Program price list. The listing is in alphabetical order by the assigned prefix for the supplier which is used as part of the model number. If you have a model number without a prefix, refer to the Harley-Davidson Authorized Tool and Equipment Program Suppliers listing on page V for the assigned prefix.
- ◆ **BY SUPPLIER:**
Refer to the Harley-Davidson Authorized Tool and Equipment Program Suppliers listing on page V. Locate the supplier and the assigned prefix for them. Then go to the separate Price List and locate the supplier by the prefix. The tools and equipment available will be listed.

How to Order

We offer four convenient ways to order: Toll-free phone, fax, e-mail or regular mail:

- ◆ To order by phone, call **1-877-HDEQUIP (1-877-433-7847)**. Customer service representatives are available from 7:30 AM until 7:00 PM CST, Monday through Friday.
- ◆ To order by fax, copy the fax form provided in your program binder, complete the form, and send it to **1-800-892-9651**.
- ◆ To order by e-mail, contact us at: **hdequip@snapon.com**.
- ◆ You can also order by mail; complete an order form, and mail it to this address:

Harley-Davidson Authorized Tool and Equipment Program
P.O. Box 1450
Kenosha, WI 53141-1450

All orders will be acknowledged by fax within 24 working hours of receipt, so be sure to include your fax number on the fax order form.

Blank order forms can be found at the back of the catalog. Some have been perforated for your convenience along with a non-perforated master for you to make additional copies when needed.



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Assistance in Equipment Selection

If you need additional assistance, contact Equipment Solutions at **1-877-433-7847**. A customer service representative may be able to arrange for an on-site visit by one of their sales representatives.

Price Information

Purchasing through the program offers you the best price for a piece of equipment every day; we call this "no haggle" pricing. If you find a better price, the program offers "Price Matching." The Harley-Davidson Authorized Tool and Equipment Program Price List is behind the "Tool and Equipment – Price List –" tab in your program binder. This Price List shows each program supplier, along with product, description, price, catalog section and page number. If you are unable to locate an item you believe is in the program, contact a customer service representative at **1-877-HDEQUIP (1-877-433-7847)**. We will be happy to provide you with the appropriate information.

For a number of products, such as exhaust systems, on-site assistance from a sales representative may be required or would at least be helpful. Just contact a customer service representative to help you make the arrangements.

Price Matching Policy

We will meet or beat the lowest competitive price* for products (same brand and model number) included in the program!

*Provide written verification (supplier quotation or advertisement). This policy is limited to new, current models delivered from the manufacturer's stock; inventory liquidation and going-out-of-business sales are not included. Prices resulting from rebates, trade-ins, demos, or free merchandise offers, along with special services such as installation or delivery and special financing offers, are excluded.

Freight Policy

When not included in the purchase price of the equipment, freight charges are added to the price of the equipment and charged to you or included in the amount financed.

Warranty

The manufacturers of the equipment in this catalog issues their own warranties and perform the obligations under those warranties. Please contact a customer service representative if you need help with coordinating warranty information or service.



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Payment Options

- Cash or company check
- Bill direct, net 30 days with company purchase order
- Credit card

Leasing

All financing decisions must be made when the equipment is ordered. Leasing through Equipment Solutions has these advantages:

- Provides up to 100 percent financing
- Conserves capital
- Offers competitive rates

Terms

Lease Amount	Maximum Term
\$1,000 to \$3,000	18 Months
\$3,001 to \$6,000	36 Months
\$6,001 to \$10,000	48 Months
\$10,001 and over	60 Months

Subject to change without notice.

Requirements (subject to change without notice)

- For equipment items only
- \$1.00 buyout at the end of period
- Proof of insurance needed over \$10,000
- Financial statement is required at \$50,000
- First and last payments required at time of purchase

Rates

Call **1-877-HDEQUIP (1-877-433-7847)** for a quote.

Delivery of Equipment

When you place an order, the customer service representative provides an estimated ship date. When the rep receives the vendor's acknowledgment of the order, the shipping date is confirmed and you will receive a faxed confirmation within 24 working hours of placing your order.

Every effort is made to ensure a timely delivery of your order. Some equipment is built to order. If you have a problem with an estimated shipping date, call a customer service representative.

Equipment Solutions makes every effort to ensure that, when possible, large equipment (such as lifts, tire changers, etc.) are delivered on trucks equipped with hydraulic tailgates to facilitate unloading. However, unloading of equipment is your responsibility. You should ensure that a fork lift or equivalent is available at time of delivery of the equipment.



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Setup and Installation

Some equipment in the program requires professional installation. Customer service representatives advise you of any installation needed and they can recommend a local installer for most of the equipment in the program. Suppliers in the program will use their factory-trained people or an independent installer that they have trained.

Any installation outside the normal installation required for the equipment (such as moving or installing power sources, air lines, ventilation, drains, or any other form of facility modification) is your responsibility.

We can recommend or arrange for local installers for most of the products in this program; please notify a customer service representative if you want help with installation.

Authorized Service

Repairs and maintenance of your shop equipment is important to your service department operations. A listing of contacts for authorized service is in the Appendix of this catalog. You can contact them directly or call a program customer service representative to help you.

Training

On most major pieces of equipment, the supplier provides training at no additional cost. The training covers controls, safe operation of the equipment and maintenance requirements.

Harley-Davidson Approved Products

This is a dynamic program with new equipment regularly under consideration to meet new service requirements, to improve on existing requirements and to make your technicians' tasks safer and more efficient. When new equipment is added to the program you receive a "New Product Notice" that describes the product and its purpose. File the notices in your program binder behind the "Tool and Equipment – New Products –" tab.

This comprehensive program provides you with the best tools and equipment to assist you in satisfying your customer service needs.



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Program Suppliers

Supplier Name	Prefix	Product Description
America Kowa Seiki, Inc.	AKS	Bore Gauges, Dial Indicator and Base, Lifts, V-Blocks
Cam Spray	CAM	High-Pressure Washers
Central Tools, Inc.	CNT	Cylinder Bore Gauges, Work Lights
Champion Compressors	CHA	Air Compressors, Air Compressor Accessories, Air Dryers
Dynojet Research	DYJ	Dynamometers, Dynamometer Accessories
Equipment Solutions	KAC	Protective Work Covers
Fluke	FLU	Digital Tester Accessories, Multimeters
Graco, Inc.	GRC	Waste Oil System
Grant Manufacturing	GNM	Motorcycle Loading/Unloading Lift
Handy Industries	HYI	Air Lifts
Harvey Industries, Inc.	HRV	Exhaust Removal Systems and Accessories
Hassel Material Handling Co.	HMH	Bench Top Risers, Carts, Catalog Storage, Catwalks, Computer Stand, Dollies, Drum Sump, Drum Spill Containers, Electric Cord Reels, Elevators, Flammable Liquid Storage Cabinets, Floor Mats, Fluid Control Handles, Hand Lamp, Hand Trucks, Handlebar Racks, Hose Reels, Lockers, Motorcycle Storage, Motorcycle Unload Lift, Outlet Box, Oil Pumps, Oily Rag Waste Cans, Parts Washers, Platform Trucks, Security Wire Partitions, Shelving, Storage Cabinets, Spill Cleanup System, Storage Bins, Teardown Racks, Tire Racks, Used Oil Receiver, Waste Oil Storage Tanks, Workbenches
Hennessy (AMMCO/COATS)	AMM	Cylinder Hones, Tire Changers, Wheel Balancers, Wheel Weight Assortment Racks
Industrial Noise Control	INC	Dynamometer Test Rooms
JohnDow Industries	JDO	Exhaust Removal System, Gas Caddy
K&L Supply	KLS	Exhaust Collection/Removal, Gas Analyzer, Jacks, Lifts, Lift Accessories, Low Riding Ramp, Wheel Truing and Balance Stand, Wheel Vise
Kaba Ilco	ILC	Key Blanks, Key Duplicators
KW Products	KWY	Boring Bars, Boring Fixture Stand, Tire Changer, Valve Refacer, Wheel Balancer
Marley Engineered Products	LEE	Fans
Marson	MAR	Rivet Gun
Metropolitan Vacuum	MVC	Filtered Warm Air Dryers
Motion Pro	MTP	Auxiliary Fuel Tanks, Gas Analyzer, Ignition System Testers, Leak Down Tester
Norco Industries	NRI	Hydraulic Service Jack, Jack Stands, Presses
Samson	SSO	Low-Profile Oil Drain
Shure Manufacturing Corp.	SHU	Workbenches



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Program Suppliers

Supplier Name	Prefix	Product Description
Snap-on/Sun	SUN	Air Drills, Air Line Accessories, Angle Locator Level, Bearing Separators, Bushing Driver, Calipers, Compression Tester, Cordless Screwdriver, Creepers, Dial Indicators, Die Grinder, Drill Bit Sets, Fuel Pressure/Vacuum Gauge, Grease Guns, Heat Gun, Impact Driver, Impact Wrenches, Magnetic Parts Trays, Micrometers, Piston Ring Compressor, Presses, Pullers, Recovery Drain Pan, Small Hole Gauge Set, Soldering Kit, Tap and Die Sets, Temp Guns, Timing Gauge, Timing Lights, Tire Accessories, Torque Wrenches, Welding Kits, Wheel Balancer
Straight Up Stands Inc.	SUD	Motorcycle Stands
Tempo Products Co.	TEM	Tankers — Defueler/Refueler
Vacula Automotive	CEJ	Air Hose Reel, Brake Bleeder, Fluid Evacuation
Wilton Corporation	WIL	Bench Grinder, Vises



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