

Snap-on[®]

TOTAL SHOP SOLUTIONS



CUSTOM FACILITY DESIGN SERVICES

DESIGNERS AND PRODUCERS OF

CUSTOM FACILITY DESIGNS FOR:

- Greater profits
- Customer satisfaction
- Technician retention
- Improved productivity

WE ARE THE ONE STOP SHOP FOR YOUR NEW FACILITY

Facility planning and design take on new meaning at Snap-on. We provide end-to-end support for developing your new facility. We assure that your service department and equipment are optimized for maximum productivity.



Customization to Meet Your Needs

At Snap-on, customization means delivering revenue-building results from scratch that are unique to each customer. We bring your vision to life with custom facility design, equipment selection, installation, training and on-going support. We're here to help you create the kind of facility that maximizes technician recruitment and retention, and improves your Customer Satisfaction Index (CSI).



FROM START TO FINISH & BEYOND

CUSTOMIZED SERVICE FACILITIES



Best-in-Class Customer Service

Customer service is our top priority. Our professionals are trained to help you through every detail or concern. Through collaboration, customization and customer service, we will help you achieve your facility objectives. Snap-on provides the experience, integrity, professionalism, and individual attention that defines best-in-class.

Our Proven Formula

We have the know-how to improve your service facility and increase profitability. Within our proven formula and project management, we adhere to guidelines and design disciplines that are based on best practices. Your vision is where it begins and your space requirements are the template.



Call for customized, turnkey solutions at 1-800-426-6260

WE HAVE A PROVEN PROCESS



Consultation | Design & Layout | Project Proposal | Installation | Ongoing Service & Support

Snap-on offers:

- Experienced project managers
- Customized CAD drawings
- Equipment layout consultation
- Complete price proposal with freight and installation
- Coordination of equipment delivery and installation
- Extended equipment warranties available
- Volume purchase program
- Multiple financing options to fit your needs
- Parts account or balance forward billing
- Equipment training for technicians
- Post-sale service support

Let us walk you through the process.

- Experienced in service bay and parts department operation, design, layout and project management
- Over 500 facility projects managed by our professionals
- Support staff focused on your growth opportunity

**To Contact Your
Region Manager, Call:
1-800-426-6260**



Facility Remodels & New Builds IN JUST 5 STEPS



We can make your service facility more productive, more efficient and more profitable.

We do it with our proven 5-step process.



STEP 1

CONSULTATION

Clearly define the scope of the project in terms of physical space, equipment needs, delivery requirements and budget.

Checklist for discussion includes:

- Service objectives and requirements
- Project management
- Construction components (codes, permits, site logistics)
- Overall creative image and/or corporate considerations



STEP 2

DESIGN & LAYOUT

Integrate information from the initial consultation into an achievable solution.

Steps include:

- Consultation with dealership architect
- Review of workflow analysis
- CAD drawing created
- Validation of construction requirements



STEP 3

PROJECT PROPOSAL

Present detailed proposal of equipment and services.

Proposal includes:

- Equipment options and all costs
- Product specifications
- Warranty information
- Shipping logistics
- Installation plan
- Project timeline
- Financing options



STEP 4

INSTALLATION

Manage the delivery and installation of all equipment.

Duties include:

- Schedule installations
- Stage equipment as needed
- Install equipment
- Communicate project milestones



STEP 5

SERVICE & SUPPORT

We provide the ongoing support needed.

Wrap-up steps include:

- Equipment training for technicians
- Final walk-through
- Ideas for a successful grand opening
- Ongoing customer support



We're with you every step of the way.

To contact a representative in your area, call (800) 426-6260.

